



Heveningham Parish Council

Minutes of the Annual Parish Meeting Wednesday 15th May 2024 7.00pm At Huntingfield Hub

Attendees: Cllr Sam Fairs, Cllr Clare Fairs, Cllr Jenny Feeney, Cllr Mercedes Gladwell, Cllr Georgina Lee, Cllr Ian MacFarlane, Cllr Sophie Morphey

District Councillor Julia Ewart, Angela Colbridge Clerk & RFO, 6 members of the public.

1. **Apologies** Received from County Cllr Stephen Burroughes who would be attending later in the evening following another meeting
2. **Welcome from the Chair** Cllr Sam Fairs welcomed all to the meeting and thanked everyone for attending
3. **Minutes of the previous Annual Parish Meeting:** The minutes of the APM of 18th May 2023 were received and approved. Proposed by Cllr Lee, Seconded by Cllr MacFarlane. The minutes were signed as correct
4. **Member of Parliament report** No report received

5. District and County Councillor Annual Reports

District Cllr Julia Ewart gave thanks to everyone for the support she has received during her first year as District Councillor, which has been thoroughly enjoyed with some special moments. It has been an incredible year of storms and weather. A great deal has been learnt and the idea of forming an association of water security by bringing departments together, including the Environment Agency and Suffolk Highways, is hoped to be achieved. The percentage of the Council Tax payments that goes to the district council is 8.2%, with the rest going to county council. The Community Partnership is in place to help support parishes and the next meeting is on 25th July at Peasenhall. The full report is attached. County Councillor Stephen Burroughes full report is attached.

6. Report from the Chairman of Heveningham Parish Council

Cllr Sam Fairs reported the following from the past year: Installation of the play equipment at Bell Meadow has taken place, thanks offered to Cllrs Gladwell and Morphey for the work put in. The PC has liaised with Suffolk Highways on issues including potholes, bank slippage, HGV's in the village, additional white lines, SLOW markings and roundels. The Triangle of Land beside The Glebe is an ongoing issue with work in progress to possibly secure the land for the parish. Following a spate of thefts in the summer of 2023 the situation has improved with help received from a local resident on rural crime and a good response from the PCC Tim Passmore. Christmas lights for the village were funded and thanks offered to Richard Sheldrake for his efforts with the Christmas tree for the village. Richard Sheldrake and Cllr Feeny are continuing to work to find ways to resolve flooding issues. The allotment area is ticking along with repairs to the bridge now carried out. The telephone box housing the defibrillator has been painted by a resident.

7. **Report from The Hub.** Attached.
8. **Open Forum.** Nothing to report. Meeting closed 7.28pm

Minutes signed as correct

Chair _____ Date _____

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SUFFOLK COUNTY COUNCILLOR'S REPORT – ANNUAL REPORT 'SNAPSHOT'

2023 - 2024

Cllr Stephen Burroughes - Framlingham Division

April 2023

99% of pupils receive a preferred primary school place on National Offer Day 99.18% of children were offered a place on National Offer Day at one of their three preferred primary schools and 95.78% were offered a place at their first preference school. Suffolk County Council received 7,056 applications from parents and carers indicating which primary school they would prefer their child to join in September 2023.

Families who applied online were able to log on to the Admissions Portal to see the school their child had been offered. They also received an email to confirm their offer. Letters were also sent to parents who made a paper application by second-class post (17 April 2023). Once school places have been confirmed, parents needed to consider how their child would get to and from school. If their child was eligible for Suffolk County Council funded school travel, they received an email with details of how to opt in.

May 2023

Revised policy agreed to protect Suffolk's water supplies

Suffolk County Council Cabinet agreed to a revised infrastructure policy to support water security in the region.

As part of its focus on adapting to a changing climate, Cabinet members agreed a revision to the Energy Infrastructure Policy to cover future projects needed to protect and maintain water resources, including reservoirs, pipelines, and water recycling plants.

This new policy addition lays out how future water infrastructure projects will be managed and the council's role with stakeholders, such as the water companies, Ofwat and the Environment Agency.

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It also sets out how the council will recover the money it has to spend in the planning process for infrastructure projects.

To reflect the changes, the policy has been renamed the Energy and Climate Adaptive Infrastructure Policy.

In February 2021, the Cabinet of Suffolk County Council adopted an Energy Infrastructure Policy, that set out the Council's approach to major infrastructure projects for energy generation and transmission, with a particular focus on those consented under the Planning Act 2008, known as Nationally Significant Infrastructure Projects.

As part of that decision, it was agreed that the policy would be revised after two years. [Library services protected as Suffolk County Council approves additional funding](#) Suffolk County Council underlined its commitment to library services in Suffolk. Suffolk County Council has underlined its commitment to library services in Suffolk, as it approved plans to increase its funding to Suffolk Libraries, to enable the service to continue operating at its current level, until the end of the contract in July 2024.

Suffolk Libraries currently receives £5.9m per year from Suffolk County Council, however the service is forecasting a deficit of £60k per month from April 2023. The service has cited increases in service costs, a reduction in income opportunities following the Coronavirus Pandemic and rising inflation, as causes of the deficit.



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This means it is no longer possible for the service to continue operating at its current level of service, within its current contract value.

At Suffolk County Council's Cabinet meeting, the council approved plans to absorb this cost pressure, funding Suffolk Libraries an additional £720k per year, through to the end of the current contract in July 2024. This additional funding will support Suffolk Libraries to continue delivering its highly valued services to Suffolk Residents.

The council has previously made a commitment to continue to support Suffolk Libraries. At Suffolk County Council's full council meeting in February, the council agreed to fund an additional £250k in the first quarter of the 2023/24 financial year to help with the increased costs highlighted by Suffolk Libraries. This £250k for the first quarter of the year is included within the overall figure agreed by Cabinet, of an additional £720k for the 2023/24 financial year. The council also supported Suffolk Libraries with £155,000 for initiatives to support residents with Cost of Living and support for Digital Inclusion in the 2022/23 financial year. In addition, the Council continues to successfully access Section 106 funding to support ongoing building developments required to ensure buildings are fit for purpose and support service delivery.

[Spotlight on improving air quality as county-wide strategy launched](#)

Suffolk County Council has set out its plan for improving air quality in Suffolk following results from a recent air quality survey, as its county-wide Air Quality Strategy is published. Air quality continues to be an important public health issue and a driver of health inequalities which disproportionately affects some of our most vulnerable residents in Suffolk. The county council recently engaged with Suffolk's residents about their thoughts on the impact poor air quality has on their quality of life. The survey received 338 responses and had a particular focus on Ipswich residents, because Ipswich makes up four of Suffolk's eight Air Quality Management Areas (AQMAs). AQMAs are areas where national target levels of Nitrogen Dioxide are being exceeded.

Some of the results of the survey showed that there is a need to increase awareness about how residents can reduce pollution by reducing indoor burning of wood and coal, encouraging businesses to replace their fleet with low-emission or electric vehicles, reducing short journeys by car and considering more sustainable forms of transport such as walking, bike or bus. Vehicle idling when stationary is also a contributor to high levels of air pollution, an area the strategy will focus on going forward.

A key element of the Air Quality Strategy is a public engagement plan which was developed to increase public awareness of the health impacts of air quality in Suffolk, enabling individuals to make choices that protect both their health and the health of others from the harmful effects of pollution. The delivery of the strategy will be closely monitored by the council to ensure it is accomplishing what it has set out to do. The strategy will also feed into the collective work of the Health and Wellbeing Board.

June 2023

[Suffolk Fire Service to bring control room back to the County](#)

Suffolk Fire and Rescue Service announced plans to create a new fire control centre here in Suffolk. 4

Since October 2011, Suffolk has shared a control room with Cambridgeshire and Peterborough Fire and Rescue Service in Huntingdon. The joint project has worked well, saving both fire services money and enabling greater cross-border resource sharing.



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However, the company behind a project to deliver a new IT system, initiated in 2019, has run into technical and financial problems, causing a significant delay. This, in addition to advancements in technology, has led to the decision to bring fire control back into the county by the end of 2024. A new, Suffolk-based control room, with its own market, tried and tested fire engine mobilisation software, will mean modernised IT systems and improved public and firefighter safety in Suffolk.

[£100m broadband investment in Suffolk under government's Project Gigabit](#) Better broadband is on its way for around 80,000 properties across rural Suffolk in a £100 million investment under a £5 billion government infrastructure programme.

The county is one of three to benefit from Project Gigabit and was chosen to host the launch of the announcement by Minister for Data and Digital Infrastructure, Sir John Whittingdale. Similar projects were also announced for Norfolk and Hampshire as Sir John was joined in Orford by Suffolk Coastal MP Therese Coffey and Councillor Matthew Hicks, the leader of Suffolk County Council.

Project Gigabit is the government's £5 billion mission to roll out gigabit-capable, reliable broadband across the UK.

Improved connectivity unlocks new opportunities and fuels innovation, supporting the Prime Minister's priority of growing the economy by creating better paid jobs.

Around 62,000 homes and businesses in Norfolk stand to benefit from £114 million of Project Gigabit investment, across locations including Buxton, Castle Acre and Horning. A further 8,000 premises in the northwest of the county are being reviewed for inclusion subject to survey in the next six months.

This project is managed by BDUK who in turn have contracted CityFibre to do the actual work of installing the cabling.

CityFibre, the UK's largest independent full-fibre provider, will deliver gigabit-capable infrastructure for around 218,000 homes and businesses having secured £318 million of Project Gigabit funding after a competitive process. The provider will also be making a private investment of £170 million to deliver the project. 5

Decisions on where broadband infrastructure is installed will be made by BDUK and not by SCC. Survey work in all three counties commences immediately, with the first installations in the New Year and the first live connections expected by summer 2024.

Once connected, residents and businesses will enjoy access to broadband services over a network capable of supporting speeds of up to 10Gbps.

July 2023

[Councils set out concerns as public consultation opens for Norwich to Tilbury proposals](#)

National Grid opened a consultation to anyone wishing to comment on its Norwich to Tilbury proposal, previously known as East Anglia Green. This was an eight-week non-statutory consultation period which closed in August 2023.

The project would see a new 400kV electricity transmission line built between Norwich and Tilbury, running a distance of 111 miles. It will be made up mostly of overhead lines and pylons, along with some underground cables and a new substation.

The new consultation reveals the route for the pylons, passing through Norfolk, Suffolk, and Essex. It shows the line will run underground through the Dedham Vale Area of Outstanding Natural Beauty on the Essex-Suffolk border.



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The consultation was open to residents, landowners, businesses and any individuals or groups that may be interested in commenting on the revised proposals. Consultees can participate online or via face-to-face events.

Essex County Council, Norfolk County Council and Suffolk County Council were also being consulted on the proposals as statutory consultees. All three councils have already raised concerns to the initial consultation undertaken last year.

[Norfolk and Suffolk councils given authority and funding to help nature's recovery](#) Suffolk and Norfolk County Councils have been formally appointed by Government as responsible authorities for preparing a Local Nature Recovery Strategy for their respective counties. This means that they will be working together to help improve wildlife habitats and reverse the decline of biodiversity across the region, working with local communities to develop a tailored nature recovery strategy for their areas.

They will also work with other local planning authorities, the Broads Authority, Natural England, and a wide range of stakeholders and partners, including farming and landowner groups. This is all part of Government's ambition to further drive nature recovery, with 48 individual local authorities across the country receiving allocations from a £14 million funding pot. Norfolk and Suffolk County Councils will receive £333,000 and £282,000 respectively over two years to fund this work. With the best ways to support nature recovery depending on local character and geography, Local Nature Recovery Strategies will help communities map out the action needed in their area to restore nature.

The Norfolk and Suffolk councils have already been working closely with each other, jointly hosting the Norfolk and Suffolk Nature Recovery Partnership, and a host of other stakeholders and interested parties to prepare for this moment. The two authorities have pooled resources and expertise and to ensure that strategies effectively join up across the two counties to the wider benefit of nature and people.

The Strategies will focus on how to improve habitats and protect the natural environment across the region, with local approaches tailored to the specific circumstances of each area. Norfolk and Suffolk are home to a variety of beautiful and unique landscapes, from the chalk streams of the Norfolk Coast to the Stour estuary at the southeast of Suffolk and across many habitats in between, and specific policies will be drawn up to best protect and nurture each location. Future plans will include working closely with other neighbouring counties, to identify and support opportunities for nature recovery at sufficient scale to really benefit wildlife. [Suffolk's Archive Service Achieves Full National Accreditation](#)

The service achieved Provisional Accreditation in March 2019 and today the UK Archive Service Accreditation Committee has moved Suffolk Archives from provisional to full accreditation status. Accreditation is the UK quality standard which recognises good performance in all areas of archive service delivery. Achieving accredited status demonstrates that Suffolk Archives has met clearly defined national standards relating to management and resourcing; the care of its unique collections and the service it offers to a broad range of users.

Archive Service Accreditation is supported by a partnership of the Archives and Records Association (UK), Archives and Records Council Wales, National Records of Scotland, Public Record Office of Northern Ireland, Scottish Council on Archives, The National Archives, and the Welsh Government through its Museums, Archives and Libraries Wales division. The Accreditation Panels are composed of Committee members nominated by the seven Accreditation partners and openly recruited from the archives sector.



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The Archive Service Accreditation Panel “supported the move to full accreditation following the successful move to new premises at Ipswich. The Panel commended the determined efforts made by Suffolk Archives in developing and delivering community engagement across the county.”

August 2023

[Formal opening of £1.3 million Suffolk Fire and Rescue Service training centre](#)

The Suffolk Fire and Rescue Service Training Centre at Wattisham Flying Station near Stowmarket has undergone a £1.3 million upgrade.

It now boasts a tactical firefighting facility, which uses real fire and an LPG-fired facility to simulate incidents firefighters may be faced with.

The most recent addition is the modular office complex, which features additional classrooms and welfare facilities for all delegates and staff.

The centre was formally declared open at the annual base families’ day on Thursday August 24 by Chief Fire Officer (CFO) Jon Lacey of Suffolk Fire and Rescue Service, and Colonel Toby R Moore MBE, Station Commander, Wattisham Flying Station.

The fire service training centre has been at Wattisham since 2011 and occupies a 17-acre site that previously housed the Bloodhound missile system from the Cold War.

The training centre is used throughout the year for a wide range of training requirements which include refresher and ongoing assessments by all staff.

[Council fears new energy proposals will harm Suffolk’s coastline](#)

Suffolk County Council is disappointed to learn that the LionLink interconnector project from National Grid Ventures has identified an alternative landfall at Walberswick, with cable routing making its way to the north of Southwold.

The Council will study the details of the new proposals, and will prepare its response to the National Grid’s second public consultation, which opened on 8 September.

The Lionlink project aims to connect multiple offshore wind farms in the North Sea, instead of individual wind farms connecting one by one to the shore. The project is a joint venture between the UK and the Netherlands, supplying energy to both countries.

September 2023

[Inflation, SEND school transport and care costs contribute to council’s predicted overspend](#)

Inflation, school transport for children with SEND, and looking after children in care are the main factors for SCC forecasting to spend £22.3m over its £688.1m budget for this year.

This is a similar story for many councils across the country, due to higher demand for their services, inflation remaining higher than expected for longer, and interest rates rising to levels not forecast by financial markets.

[Recent research by the County Councils Network](#) suggests that England’s largest councils will need to make at least £1bn in savings to balance their current 2023/24 budgets.

A [BBC investigation](#) also reported that councils expect to be £5.2bn short of balancing budgets by April 2026, the average council facing a £33m predicted deficit by 2025-26.

Suffolk County Council projects a 4% overspend (£29.3m), to be partially offset by an additional Section 31 grant from Government, and additional income from the pooling of business rates with the district and borough councils in Suffolk, totalling £7m.

Details of the main areas of overspend are:

- **School transport** - forecast to overspend by £11.4m (39% of the overspend), with £8.3m of this being travel costs for children with special education needs and disabilities (SEND). This is largely due to more children with SEND needs, transport operators being in limited supply, and rising costs from those operators who are also feeling the impacts of inflation, especially fuel costs.



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- **Children in care** - forecast to overspend by £8.2m (28% of the overspend). The council has a responsibility to provide care for children and young people under the age of 18. Some of these have incredibly complex needs requiring 24-hour care from multiple carers. There is currently an unexpectedly higher number of children requiring this support, with this costing an average of £22,700 per week, per child.
- **Adult care services** - forecast to overspend by £3.5m (12% of the overspend) for purchasing care, due to increases in demand, and staffing costs in the sector. The fees paid for residential and nursing placements remain high with 64% of new residential and nursing packages being above the published rate of £806 per week, with some specialist packages being over £1,500 per week.
- **Inflation** - inflation and interest rates have been higher than experienced in a generation, with the legacy of COVID-19 continuing to have a significant impact on various services. As an example, there is an estimated £3.0m (10% of the overspend) pressure as pay settlements continue to be above historical norms as inflation has remained stubbornly high during 2023 so far. High interest rates mean it has been more costly than anticipated to borrow money, which the council does to 9 recycling centres.

In addition to the net overspend of £22.3m from this main budget, the council is forecasting an overspend of £15.8m against its £256.5m budget from the Dedicated Schools Grant and Pupil Premium Grant. This is money from Government specifically to fund schools and services for pupils. This overspend comes solely from resources spent on Special Educational Needs and Disability (SEND) provision, not including school transport. Suffolk, like many other local authorities, is seeing a continuous increase in demand which is not being met by the same level of increase in funding.

Despite these challenges, council departments continue to make savings. This year's budget identified £25.1m of savings to be made, and the latest figures show that £20m of this is projected to be achieved.

October 2023

New highways services arrive in Suffolk as multi-million-pound partnership goes live The new contract, which is worth in the region of £800 million - £1 billion, will deliver highway projects and improvements across Suffolk for up to 20 years, including maintaining roads, pavements and rights of way, improving drainage, hedge trimming, construction of new road schemes, snow-clearing and gritting and much more.

Milestone Infrastructure, part of M Group Services, was awarded Suffolk's new highways services contract back in February and since then has been working with Suffolk County Council to mobilise the new contract ahead of it commencing on 1 October.

When seeking a new highways partner, the county council wanted a keener focus on delivering greater social value, building on the council's commitment to carbon reduction and protecting the environment, using local skills and talent, and giving young people the opportunity to work in the sector.

With this in mind, the new partnership was built around six key contract objectives, which will form the basis for all that Suffolk Highways delivers going forward. These objectives are:

- Collaboration and Partnership
- Social Value
- Environment and Net Zero Carbon
- Customer Communication and Engagement
- Commercialism and Enterprise
- Equality, Diversity and Inclusion



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Council urges communities to respond to Sea Link consultation 10

Suffolk County Council is preparing its response to proposals for a significant off-shore electricity connection which could affect Saxmundham and Aldeburgh. It is encouraging local residents and businesses to do the same. Sea Link is a proposal for a new 2 gigawatt subsea high voltage direct current electricity connection developed by National Grid Electricity Transmission. It is approximately 140km in length and predominately offshore. A [statutory consultation](#) opened to the public on 24 October, and closed on 18 December 2023. The council remains concerned about the lack of coordination with this, and other offshore energy projects such as Nautilus and Lionlink. It also fears for the impact on local coastal communities and the environment. Plans for Sea Link include:

- a connection from the existing transmission network via the consented, but as yet unbuilt, Friston Substation

- landfall on the Suffolk coast between Aldeburgh and Thorpeness

- a 2 GW high voltage direct current (HVDC) converter station up to 26 metres high plus external equipment (such as lightning protection & railings for walkways) near Saxmundham

- a high voltage alternating current (HVAC) underground cable of approximately 1.7 km in length between the proposed Friston Substation and the proposed converter station

- 10 km of HVDC underground cable between Saxmundham, and a transition joint bay (TJB) approximately 900 m inshore from a landfall point between Aldeburgh and Thorpeness

In December 2022, the council submitted a [58-page response](#) to NGET's non-statutory consultation, outlining its concerns to the initial Sea Link proposals. It will continue to engage with National Grid to achieve best possible outcomes for the communities and the environment.

November 2023

[Cabinet approved £10 million new funding to resurface residential roads](#) At Suffolk County Council's Cabinet meeting in November, Cabinet approved an extra £10 million to repair and resurface local roads in villages and residential areas across Suffolk.

The funding will nearly double Suffolk Highways' £11 million annual road maintenance budget but be targeted at smaller residential streets which are typically maintained less frequently than busier A and B roads. Over recent years, the county council has recognised the importance of improving roads for residents, this new proposal follows the successful £21 million contribution towards the resurfacing of 1,000 miles of road between 2017 and 2021, and more recently the committed £21 million between 2021 – 2025 to increase pavement maintenance, deliver drainage improvement schemes and repair road signs. It is hoped that the extra £10 million boost to resurface some local roads, minor rural roads and urban cul-de sacs would result in a reduction of new potholes, which in turn will reduce the overall financial burden on the council's emergency and reactive repair budgets. Between 2020 and 2023, 2 out of 3 pothole repairs were carried out on local roads, minor rural roads, and urban cul-de-sacs. During that period, more than half of all defects reported by the public were on these types of roads. The extra investment will make use of more sustainable materials such as warm mix asphalts that have a lower CO2 footprint than traditional hot mix asphalts and which include recycled materials to reduce raw material use; resulting in a more positive impact on Suffolk's environment.

Government backs A12 road improvements with funding commitment



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The government had confirmed in October funding for a transformative package of improvements as part of Suffolk County Council's A12 Major Road Network scheme.

The scheme will see upgrades to the key roundabouts from the A14 at Seven Hills, east of Ipswich, north to the A1152 at Woods Lane, and a new dual carriageway section replacing the existing single carriageway bottleneck at Seckford Hall between the B1438 and B1079.

It will also deliver improvements to bus links and walking and cycling connections to reduce the issue of severance for communities on either side of the A12 – for example, where the A12 separates houses from local employment and retail areas.

The Department for Transport has committed to funding up to £ 54 million of the scheme's estimated £ 64 million total cost. The remainder of the cost will be funded by local development contributions, including from Sizewell C and Brightwell Lakes.

Extra £108 million for Suffolk's roads welcomed

Suffolk County Council welcomed the Government announcement - which is part of a Department for Transport plan to pump £609 million into highway maintenance in the East of England. £107,590,000 has been ringfenced for Suffolk over the next decade, including £3.4 million in this financial year. The funding is part of the Government's Network North plan, with money redirected from HS2 funding. Transport Secretary Mark Harper MP today set out his £8.3 billion national long-term plan to resurface 5,000 miles of roads across the country.

Other projects in the East of England set to benefit from the Network North money includes the transformation of the Ely Junction to give an extra six freight trains per day access to the Port of Felixstowe and [upgrades to key roundabouts on the A12, from Seven Hills to Woods Lane](#). A new dual-carriageway section will be built to replace the existing single-carriageway bottleneck at Seckford Hall between the B1438 and B1079.

4.7 million litres of water and 8,412 drains cleared since Storm Babet battered Suffolk one month ago 12

4.7 million litres of water has been pumped away and 8,412 highways drains cleared of post-storm debris since Storm Babet first hit Suffolk.

The scale of work undertaken since the storm includes:

- Clearing and jetting of 8,412 drains
- Removing 121 trees blocking roads
- Cleared flood water from 198 locations
- Repairing 1,200 road and pavement potholes
- Contacting landowners about blocked private watercourses and roadside ditches, which are generally their responsibility to maintain.

The areas worst hit by the storm, including Debenham, Framlingham, Needham Market and Cavendish have all had their drains blitzed to clear tonnes of silt, leaves and other debris that has been washing into them as flood waters have subsided.

After drains are cleared, water from large tankers is run through them to check they are operating and if they are not, high pressure jets can be brought in to clear any blockages. In extreme cases, cameras are used to locate hidden blockages and then work is scheduled to dig up the pipes and fix the issues. Suffolk County Council is also pumping an extra £10 million into drain and gully clearing projects. 135 drainage sites were addressed during 2022/23 and 89 new projects are currently in the design phase with the county council's new highways partner Milestone. This is in addition to Suffolk's annual drain clearing programme which saw 111,000 drains cleared last year.

The county council has also gathered over 800 reports of flooding to homes and businesses, to enable owners to access funding from the Government. Suffolk councils are working together, with Suffolk County Council collecting information and assessing the reports, and the district and borough councils distributing the funding to eligible property owners.

Eligible residents who experienced exceptional property flooding during Storm Babet and have reported this to the county council, will start receiving financial support during November.



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Almost £1 million extra committed to investigating significant flooding following Babet
Suffolk County Council has committed almost £1 million of funds to bring in additional flood investigation specialists as the response to Storm Babet continues.

Since the storm, targeted recovery work has been carried out across the county to ensure damaged highway infrastructure is repaired, those whose properties were flooded get help and that investigations can start which will identify how to reduce flood risk.

As lead local flood authority, the county council has a duty to investigate significant flooding under Section 19 of the Flood and Water Management Act. These investigations help to establish the source of flooding, factors which may have caused or exacerbated the flooding, the impacts on people, services and infrastructure and any actions which could be taken to increase resilience to future storm events. 13 In any usual year, Suffolk County Council carries out around three or four of these investigations. Following Babet, up to 100 look set to be needed.

The Government has now confirmed the arrangements for the DEFRA-funded scheme which means flooded property owners can apply for up to £5,000 to help make their homes and businesses more resilient to future flooding. Suffolk County Council will therefore start to promote, administer and audit the scheme.

December 2023

More public money for adult and children's care, but difficult decisions are needed to balance the books

In the next two years, Suffolk County Council needs to pump almost £74 million extra into protecting the county's most vulnerable residents.

- £74 million extra needed to protect the most vulnerable over two years
- £64.7 million savings to be made over two years
- Council set to reduce workforce, services and use savings

As part of financial plans to prioritise those in greatest need, an additional £42.7 million for children's services and £29.9 million for adult care are being proposed.

Along with local authorities up and down the country, the council has been hit hard by inflation and rising demand for services such as children's care, special educational needs and disabilities and home to school transport. It means having to make difficult decisions about the services it provides, including £64.7 million of savings in 2024/25 and 2025/26.

The two-year savings proposals, which have been published included:

- £11 million of staffing costs through changing the way services are delivered and restructuring across the council.
- £30.6 million of additional savings from an extension of the council's hugely successful Adult Social Care Transformation programme, which has focused on reducing demand for more expensive social care options by boosting people's independence and ability to stay well for longer through innovative methods including cutting edge care technology. This transformation programme has already saved £30.7 million over the last six years
- £0.5 million of savings by stopping core funding to Art and Museum sector organisations. To assist with the transition, £528,000 of COVID recovery money will be made available to Arts and Museum sector organisations for 2024/25 which will fully cover the funding reduction for one year.
- £140,000 of savings by centralising Suffolk Archives to The Hold and closing the branches in West and East Suffolk. In February 2023, the council committed £3.4m to relocate the West Suffolk Archives branch to the proposed Western Way development. Remaining at its current location would have required over £5 million to protect the historic records and meet modern archive standards. West Suffolk Council has since decided not to progress with the Western Way development, ending that opportunity. Centralising the three branches into one brings Suffolk in line with the majority of archive services across the country and is better value for taxpayers' money.



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- £15.9 million of reserves will be used to balance the 2024/25 budget.

Following the recent funding announcement from the Government, Suffolk County Council will not receive enough funding to keep pace with inflation or the level of demand for services. The council has joined national calls for additional funding and lobbied the Chancellor of the Exchequer directly.

The proposals would give the council a budget of around £752 million for 2024/25, made up of funding coming from Government, business rates, charges for services and council tax. The proposed budget would require a 4.99% increase in council tax in next year. This would be made up of a 2.99% increase in general council tax and a 2% increase dedicated to funding adult care.

This means the costs for a household would be:

- Band B property: £23.50 per week (£1.12 per week increase from 2023/24) (Band B properties are the most common in Suffolk)
- Band D property: £30.21 per week (£1.43 per week increase from 2023/24)

January 2024

Council to ensure Sizewell C delivers for Suffolk as construction begins Sizewell C today (15th January 2024) triggered its Development Consent Order, meaning that work can begin to build the new 3.2GW nuclear power station on the Suffolk coast.

Suffolk County Council played a key role to get significant improvements made to the plans during the project's examination by the Planning Inspectorate.

As a result, Suffolk will now see around £250 million made available to its communities, by way of mitigating the impact on residents, businesses, the environment, and infrastructure.

The council was also influential in ensuring that a far greater quantity of construction materials will be delivered by rail and sea, reducing the number of lorries on the county's rural roads.

During the construction of Sizewell C, Suffolk County Council will have a number of responsibilities, including: • Discharge requirements (equivalent to planning conditions) to maintain control over highways, archaeology and flooding

- An important role in project governance over the construction period, in particular chairing the Transport Review Group

- Administering a significant proportion of funding negotiated during the examination and secured through the Deed of Obligation

The Deed of Obligation is a legal agreement between Sizewell C, Suffolk County Council and East Suffolk Council for the scheme to limit its impact on local communities during construction.

February 2024

Public consultation on Suffolk County Council's proposed devolution deal starts on 18th March

A 10-week public consultation on our proposed devolution deal with the Government started on 18th March and run through until 26th May. The consultation will be in two main parts – an open survey, hosted by Suffolk County Council, that any residents can complete and a sample survey of 1000 Suffolk residents conducted independently by Ipsos Mori. The consultation will be available through our website www.suffolk.gov.uk/devolution and social media. There will also be media coverage highlighting the consultation.

Dragon Patcher lands in Suffolk to bolster response to rural potholes



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Suffolk Highways has welcomed the new pothole-repairing machine to help fix the growing number of potholes experienced nationally during the winter season, with a trial set to initially target defects in rural Suffolk.

The Dragon Patcher is a machine that releases compressed air which cleans the surface of the road, before heating the surface to a temperature that enables repair material to bond effectively with the road surface, allowing the pothole to be repaired with an aggregate and hot bitumen material.

Compared with the traditional approach of repairing potholes, the Dragon Patcher can work five times faster. This trial is in addition to the potholes being repaired around the clock as part of our routine repair programme, during the past two months Suffolk Highways has repaired 2,851 potholes across Suffolk. Fuelled by the biodiesel, HVO (hydrotreated vegetable oil), the patcher reduces raw material use and creates zero waste and has shown to provide significant carbon savings when compared to traditional patching techniques.

Once the trial ends in Suffolk, a decision will be taken on whether to roll out the technology across the county.

Council budget approved with a focus on protecting the most vulnerable Suffolk County Council has confirmed its financial budget for 2024-25.

The £752.8m package was approved at the Full Council meeting on Thursday 15 February 2024, with the priority to protect vulnerable adults and children across the county.

Despite the recently announced uplift in government funding and asking residents for the maximum Council Tax contribution, it is still not sufficient to cover the rising costs imposed by inflation, or the 16 increasing levels of demand for services - in particular children's care, special educational needs, and disabilities (SEND) and home to school transport.

However, as a direct result of the government's recent intervention to provide further funding, the following proposals were approved:

- £500,000 of project funding will be made available to all arts and heritage organisations in Suffolk from April 2025 – it is intended that this funding will be available every year going forward

- £528,000 of core funding to nine arts and heritage organisations in Suffolk will end in March 2025
- £45,000

- will be reinstated to support the County Music Service from April 2024
- £9 million of reserves will be used to

balance the 2024-25 budget

To provide care and services for vulnerable children and adults, the next two years will see an additional £42.7 million allocated to children's services, and an additional £29.9 million for adult services. However this means £64.7 million of savings needs to be found at the same time.

These significant savings over the next two years include:

- £11 million of staffing costs through changing the way services are delivered and restructuring across the council

- £30.6 million of additional savings from an extension of the council's hugely successful Adult Social Care Transformation programme

The council's budget will increase by 8.6% (from £693.0 million to £752.8 million), some of which is generated by a 4.99% increase in the council's share of Council Tax, and additional Government funding. The increase of 4.99% to Council Tax is made up of a 2.99% increase in general Council Tax and a 2.00% increase dedicated to funding adult care. This will see the council's share of a Band B property's bill rise by £1.12 per week, compared to last year.

Council to review weed control for roads and pavements

In February 2022, the council agreed to stop using glyphosate in its routine weed treatment programmes, to find more natural alternatives to help protect the local environment.



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However, the alternative products proved unable to meet requirements, which was further exacerbated by exceptional growing conditions. Multiple applications were sometimes needed which could introduce other negative environmental impacts.

It has proved a challenge to reduce high performing treatments, whilst significantly mitigating the environmental impact. Other local authorities locally have experienced a similar situation. Regular weed treatment on our highway network will continue using a variety of methods, with plans for glyphosate being considered only when appropriate – the ambition still remains to reduce the use of glyphosate as far as possible.

Teams will continue to monitor and research the different approaches being used to remove weeds on our roads and pavements. Where needed, glyphosate would be used responsibly as it is one of the most cost effective and long-lasting solutions.

£4.4 million to be spent on additional staff to strengthen SEND reform Suffolk County Council's Cabinet confirmed that 60 new members of staff will be recruited to drive forward important reform to the way special educational needs and disability (SEND) services are delivered in Suffolk. New Cabinet Member for Education and SEND, Andrew Reid, today reaffirmed Suffolk County Council's commitment to ensuring improvements to the SEND service go further and faster. This includes an increase in permanent SEND staff of nearly 15%. These new posts will support the improvement of the quality and timeliness of assessments, plans, reviews, and communications with families.

In January, a report by Ofsted and Care Quality Commission (CQC) found significant concerns with the way SEND services are delivered by the NHS and Suffolk County Council. In response to this, the Local Area Partnership, made up of Suffolk County Council, the NHS Suffolk and Northeast Essex Integrated Care Board (ICB) and NHS Norfolk and Waveney ICB, must submit a Priority Action Plan by March 7 outlining the improvement programme. In order to support this improvement programme, an additional £4.4million was signed off during the budget discussions at Full Council on February 15. Of this, £3.4million will provide 46 new full-time posts – a increase of 14.76% in current staffing levels. An additional £1million will be spent in 2024/25 to fund 14 temporary posts. Cabinet agreed to delegate authority to approve the priority action plan to be submitted to Ofsted and CQC on March 7 to the statutory director of children's services in consultation with the Cabinet Member for Education and SEND. The priority action plan is also being approved at the Suffolk and North-East Essex ICB Executive and the

Norfolk and Waveney ICB Executive on 4 March 2024. **March 2024**

New Suffolk campaign urges drivers to switch their engines off

A new campaign urging Suffolk's drivers to switch off their engines when parked has launched today (1 March 2024). The campaign against Idling particularly focuses on turning off engines outside schools to protect children's growing lungs from unnecessary pollution.

Pupils and staff at Castle Hill Infant and Junior School support Suffolk Idling Action campaign. Idling engines, where a car is stationary with its engine on, cause peaks in harmful pollutants which when breathed in overtime can lead to asthma, heart disease, cancer and stunt children's growing lungs. Children are particularly vulnerable to the effects of pollution because their height puts them closer to exhaust fumes, they breathe more rapidly than adults and so absorb more pollutants and because their developing organs are more easily damaged.

Children living in highly polluted areas are four times more likely to have reduced lung function in adulthood, improving air quality for children has been shown to halt and reverse this effect.

A study published in January 2024, found that hospital admissions among children were "significantly associated" with exposure to higher levels of air pollution over a two-week period and that only around half of them would have needed hospital care if pollution had been within legal limits.

Research shows that idling engines produce up to twice the amount of exhaust emissions compared to when a vehicle is moving. In a survey carried out in Suffolk at the end of 2022, 35% of respondents said they never switch their engine off when parked or stationary.

Suffolk County Council has joined forces with schools across the County along with Babergh and Mid Suffolk, East Suffolk, Ipswich and West Suffolk Councils to deliver the campaign.



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Final bascule span arrives for Gull Wing bridge

The final section of the Gull Wing Bridge in Lowestoft has arrived bringing the completion of this significant infrastructure project one step closer.

Subject to favourable weather conditions, Lake Lothing will now be closed to marine traffic for three weeks from Friday 8 March while the main bascule span is installed.

The bascule span is 39.5m long, 22m wide and 35m tall and will weigh approx. 1120 tonnes when delivered to site and positioned. This is made up of 750 tonnes of permanent structural steelwork and an additional 370 tonnes of temporary ballast to ensure the bridge stability during installation. 19

An additional counterweight of heavyweight concrete will be placed within the J-beams during the installation and commissioning phase of approx. 380 tonnes resulting in the total weight of the bridge during operation being approx. 1100 tonnes.

The bridge, when installed, will sit clear of the highest tide by 12m, meaning that the tips of the J-beams will usually be well over 50m above the sea below. When the bridge is rolled back in the open position, the end of the bridge span that carries the road will be over 60m above the tide below.

The completed bascule bridge will be the largest rolling bascule bridge in the world lifted using hydraulic cylinders.

Suffolk County Council considers LionLink proposals unacceptable and unfair Suffolk County Council believes that the failure of two National Grid offshore projects to coordinate with each other, will cause irreversible damage to important landscapes in the county.

The council considers that the proposed LionLink and Sea Link projects could share infrastructure where cabling is already proposed to come onshore at Aldeburgh, by the Sea Link project which is at a more advanced planning stage.

LionLink is an interconnector being proposed by National Grid Ventures. Sea Link is an electrical cabling and infrastructure project being proposed by National Grid Electricity Transmission – a different member of the National Grid family.

However, the LionLink project has today (6 March 2024) published details to say that it has no intention to coordinate with Sea Link at Aldeburgh, instead it is proposing a separate landing point at either Southwold or Walberswick.

The council's submission to the last non-statutory consultation for LionLink [can be read here](#). National Grid Ventures expected to submit a Development Consent Order application in 2025.

Funding boost for new and existing bus services across Suffolk

Suffolk County Council is to spend £3.6 million of Government funding over the next two years on strengthening and expanding Suffolk's bus network.

The council has been awarded £1.8 million per year for two years – a total of £3.6 million – from the Department for Transport's Bus Service Improvement Fund Phase 2 (BSIP 2, renamed from BSIP+) to deliver improvements to public transport in Suffolk.

Suffolk's Enhanced Partnership, which represents the county council and local bus operators, has agreed to allocate the first year's funding in three ways. 20

First, following an open call for suggestions, £1.2 million will be allocated to support operator- and local community-led proposals for new or enhanced services across the county.

Submissions were reviewed against criteria including value for money, the number of passengers that could benefit, how they integrate with existing services, and their likely long-term financial sustainability after the BSIP 2 funding ends.

Schemes awarded funding include:

- Enhancements of the 84 and 753 services connecting Sudbury to Colchester and Bury St Edmunds
- Enhancements of the 521 service connecting Halesworth, Saxmundham and Aldeburgh
- A re-route of the 14/15 service from Haverhill to Bury St Edmunds to serve West Suffolk Hospital and to increase frequency
- Enhancements to the Buzzabout community transport service serving villages north of Lowestoft
- New services connecting villages between Stowmarket and Mendlesham and surrounding villages



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- Development of a new demand-responsive transport service to connect Brett Valley villages with commercial services in Hadleigh and Lavenham
- New services from Bramford to Ipswich and Stowupland to Stowmarket
- Enhancements to the operation of the Beyton/Thurston/Elmswell/Woolpit taxibus

A full list of the successful schemes can be found [here](#).

All schemes are expected to commence operations between April 2024 and September 2024. A further £450,000 has been allocated to commercial bus operators in order to support and stabilise the existing bus network and maintain essential social and economic transport links for local communities. The final £150,000 will be used to develop bus priority schemes, creating opportunities for smoother and more convenient bus journeys and making bus travel a more attractive transport option. It is proposed that funding for the successful schemes will continue into the second year using a similar proportion of that year's allocation. A decision on how to spend any remaining funding will be informed by further reviews of the existing commercial bus network in collaboration with the operators and continued feedback from partners and communities.

Even more potholes filled as Roadmender trial hits Suffolk

The Roadmender arrived in Suffolk, as the county sees a 34% increase in pothole repairs through extra investment, more resource, and new ways of working.

The county council has been working to repair the increasing number of potholes which have been breaking out following very wet and cold weather recently. One way in which the council is increasing its repair rate is by trialling new methods of fixing potholes.

Suffolk Highways welcomed 'Highway Workforce' with their Roadmender Elastomac solution - a repair method which results in sealed, longer-lasting pothole repairs; which are quicker to carry out. The trial which began on 11 March, is eco-friendly and lowers the carbon footprint of repairs by 80% is effectively supporting Suffolk Highways in its fight against the rising number of potholes on the county's roads. The 'Roadmender' works on both asphalt and concrete roads and is designed for repairs to all types of road defects and is capable of overlaying areas with multiple defects in a single visit. The process is more efficient, reducing material and waste by 90% and avoiding unnecessary disruption on roads. For further information from my report or questions please contact me at:

stephen.burroughes@suffolk.gov.uk

Cllr Stephen Burroughes

County Councillor for the Framlingham Division



Heveningham Parish Council

Annual Report Kelsale & Yoxford Ward Cllr Julia Ewart

Spring 2024

East Suffolk Council has been active in a range of areas during the 2023-2024 term, focusing on community services, housing, financial management, and environmental policies.

One of the significant developments in the council was the election of a new leadership team, reflecting a shift towards the Green Party, and the Liberal Democrats and independent administration who all gained key seats and therefore portfolios. This change in governance has implications for the council's strategic direction, particularly in environmental and community-focused initiatives. [East Suffolk Strategic Plan » East Suffolk Council](#)

Financially, East Suffolk Council has managed a budget of £50 million for the 2023-24 period, aimed at supporting essential services and community needs. This includes managing council tax revenues efficiently, which are a critical component of the council's funding. The council has also been involved in reviewing and adjusting fees and charges for various services, including parking, planning applications, and cemetery management, ensuring these are aligned with the needs and financial realities of its residents.

In housing, the council has been proactive in addressing the needs of its community. It offers a comprehensive range of housing services, from providing advice on homelessness to managing council housing and facilitating affordable housing developments. Efforts have been made to enhance the housing strategy to accommodate a growing need for diverse types of housing within the district and it is relooking at social housing with some urgency.

Moreover, East Suffolk Council has been actively managing its benefits services in partnership with the Anglia Revenues Partnership. This collaboration helps streamline the delivery of essential services like council tax, housing benefits, and business rates, making these processes more efficient and user-friendly for residents.

Personal case work for Cllr Ewart has included housing issues, noisy hounds, air quality, dog licenses, school transport, road and verge issues, village maintenance, tree preservation and a great deal of planning. The latter brings great opportunities to the ward.

These initiatives demonstrate the council's commitment to improving the quality of life for its constituents through careful planning, fiscal management, and responsive governance. The council's efforts to adapt to changing political leadership and economic conditions reflect its dedication to meeting the evolving needs of East Suffolk's communities.

In response to the devastation caused by Storm Babet in 2023, East Suffolk Council took significant steps to support the affected communities, demonstrating their commitment to swift and effective crisis management.

The impact of Storm Babet was severe, with more than 200 properties across Suffolk experiencing flooding. This prompted East Suffolk Council to engage in a robust multi-agency response effort to manage and mitigate the effects of the flooding, particularly focusing on the town of Framlingham and the villages of Peasenhall and Yoxford which were heavily impacted.



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To aid recovery, East Suffolk Council initiated several support mechanisms, including financial assistance. Affected residents were eligible to apply for a Community Recovery Grant and a council tax discount to help cope with the immediate aftermath. The council facilitated access to these resources by actively reaching out to impacted households to inform them about the available support and assist them with the application process.

Moreover, the council coordinated with local services to offer direct aid in clearing and cleansing operations, helping to restore normalcy as quickly as possible. This included the deployment of East Suffolk Services teams who provided additional resources to the hardest-hit areas, ensuring that those displaced by the storm received necessary support and housing guidance.

The response to Storm Babet showcased East Suffolk Council’s capacity to manage emergencies effectively and underscored their ongoing commitment to community welfare and safety. Their efforts were part of a broader strategy to strengthen resilience against future natural disasters and enhance the council’s emergency response protocols.



The East Suffolk Council has established Community Partnerships as an initiative to collaboratively address local priorities and improve the quality of life across different regions within East Suffolk. These partnerships are structured around natural community groupings based on East Suffolk Council ward boundaries, serving as the foundational units for each partnership area. There are eight distinct Community Partnerships, each involving local stakeholders such as East Suffolk councillors, town and parish councils, police, health services, businesses, voluntary organizations, community groups, and youth representatives.

These Partnerships focus on tackling various community issues such as social isolation, mental health and wellbeing, and financial inequality. The group operates with a well sourced budget across all partnerships and the Community Partnership Board, aimed at funding projects that address identified priorities within their respective areas.

The Community Partnerships employ a solution-focused workshop style, utilizing data packs and local intelligence to refine and focus their efforts. They regularly update their priorities based on the latest available data and community input gathered through workshops. Notable projects and initiatives across these partnerships address a wide range of issues from improving air quality and physical health to enhancing opportunities for young people and combating loneliness and isolation.

The Partnership held its annual forum, providing a platform for stakeholders to share knowledge and collaborate on community-driven solutions. These events have already been instrumental in shaping the partnerships’ focus and facilitating community engagement and empowerment with the most recent being

held at Trinity Park, Ipswich where many of the Partnership attendees from East Suffolk enjoyed getting
together and meeting some of the charities involved. The Kelsale & Yoxford ward was glad to host the

most recent event, which was held at the Hub, Huntingfield and we thank Sam Kenway		
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The current projects with the Community Partnership are looking at mental health and local transport. This	
ties in well with the new Live-Well Hub in Leiston.	

To close, funds from the councillor's enabling grant have been spent on a variety of items with in the ward	
such as a gazebo for the Hub, a (share of) a defibrillator, special traffic gates and village sign posts and	
more extraordinary piece of support for a history society's archive.	

Cllr Ewart thanks everyone who has supported her in her first year of office, for the Clerks' who have	
ensured the smooth running of the mutual relationship between the Parishes and East Suffolk Council and	
for their endless attention to supporting the parishes in the storms.	

It is a privilege to work for the thirteen villages and eleven Parish Councils. With the large projects of	
Sizewell C and the renewable plants likely to be in train then there is a busy time ahead and so it is	
important to keep the channels of communication open.	

Cllr Julia Ewart

[East Suffolk Blooms community wildflower growing scheme returns](#)

A flourishing environmental scheme, encouraging people in East Suffolk to grow beautiful, pollinator friendly wildflowers, is returning for 2024. Each year, East Suffolk Council distributes free packs of bulbs to town and parish councils, community groups and organisations to plant locally as part of the East Suffolk Blooms campaign. The planting efforts of last year's successful applicants are already being rewarded with colourful narcissus displays. This time, in tandem with the East Suffolk's Amazing project to promote an all-round effort to keeping the district clean and attractive, and in order to provide greater benefit to pollinators, East Suffolk Council will be offering blends of native bulbs that appeal particularly to bees and butterflies. East Suffolk Council's Public Realm Contracts Manager, Laura Hack said: "We were thrilled with the level of interest in last year's scheme and we're looking forward to receiving applications for East Suffolk Blooms in 2024. "We expect to have enough bags of bulbs to distribute one to each of 50 groups across the district." Packs of bulbs will be available to collect in the autumn, around October, from two locations in the district. A 'Bees Mix' of bulbs flowers from February to May and includes crocuses, chionodoxas, scillas, muscaris and naturalising tulips, while the 'Butterfly Mix' flowers between May and July and comprises camassias, nectaroscordums, irises and alliums.

The scheme is funded by East Suffolk Council's trading company and services operator, East Suffolk Services Ltd, and from the Enabling Communities Budget scheme.

An application form will be available to complete online until 30 June, before a judging panel meets to decide the successful applicants, with additional consideration given to groups reapplying after missing out last year. Applicants will then be informed of the decision by August.

To view the application form, visit:

my.eastsuffolk.gov.uk/service/east_suffolk_blooms *East Suffolk's Amazing*

We invest every single penny we can in services to help maintain the beauty and cleanliness of East Suffolk but sometimes admit that it can never necessarily be enough.

A cross-party working group of councillors is already working on different ways we can work to maintain the beauty of East Suffolk, which includes encouraging more residents to take active pride in their local area.

This includes reducing fly-tipping, recycling properly and even, where possible, looking after the spaces outside your own property. We are also working closely and collaboratively with Suffolk County Council who have responsibility for weeds on roads and pavements, potholes and road signs.

There is already an incredible network of volunteers who work to help keep our district beautiful, with regular litter-picks, planting, and an all-round effort to keep their local area clean. If East Suffolk matters to you, if you want to play your part we would love you to get involved. East Suffolk's Amazing... let's keep it that way!

For information on community litter picks, recycling, community composting schemes and reporting issues, please visit: www.eastsuffolk.gov.uk/waste/litter/amazing/

[Ease the Squeeze on cost of living](#)

Are you, or someone you know, worried about the increasing cost of living? We understand the pressures faced by many people today and we are working closely with key partners to ensure support is available to help ease the squeeze for households in East Suffolk.

To make it as easy as possible for you to access the services and support available, locally and nationally, we have gathered information about them in one place:

www.eastsuffolk.gov.uk/community/squeeze/ For the most up to date information regarding East Suffolk Council, please visit: www.eastsuffolk.gov.uk

Trustee's Report for The Hub: Huntingfield, Heveningham and Ubbeston Village Hall

The Hub trustees have continued the task of rebuilding after some difficult years. We said goodbye to two valued trustees, Sara and Ken during the year and thank them both for their efforts and contribution. Charlie, our administrator also decided to leave at the end of 2023 leaving the task of running the Hub with the remaining trustees; we thank Charlie for her hard work and for the new systems she built whilst in the role. These new systems included a new expanded website and greatly improved web presence that help to promote the Hub in online searches. Charlie also implemented a new booking system that improves and automates the process of booking slots and events at the Hub, reducing the administration load. We are now able to take payments online and via Paypal again making payments simpler for our users. The trustees are delighted that our long-term Pilates, Tai Chi and Zumba classes are continuing, as well as welcoming new Pilates and Relaxation activities. Hub brunches have continued successfully and bring in some very helpful funds to support our costs.

It has been a difficult year in some ways as rising prices have increased our running costs and paying wages has depleted our working cash funds. We have several ring-fenced funds that are fully protected and have not been affected by these changes. The financial plan as explained at the last AGM was based on there being a sufficient increase in the usage of the Hub to support these higher costs. I'm sorry to report that this strategy hasn't born fruit and the trustees have decided to return to a near fully voluntary approach to running the Hub (we do still pay for cleaning). We are extremely grateful to all those who help with cleaning, maintenance and opening up, particularly Alex, Brian, Geoff and Jana.

The decision to return to a volunteer approach to running the Hub means we have significantly reduced our outgoings, but this has left the remaining few trustees little time for anything else. We are planning new daytime events and talks as well as hoping to start some more regular classes including Yoga. The Hub has been responsible for the finances of The Hare and Kids Club; both have now been handed over simplifying matters to some extent. We are also reviewing charges for use of the Hub; we think it is reasonable to do this in response to recent inflationary pressures and will be bringing forward proposals a little later in the year.

As already mentioned, the remaining trustees are working hard to keep the Hub going, but desperately need some help, particularly with fundraising activities. If there is anyone in the community who would like to join us, either as trustee or as a volunteer to organise a fun event for the village do please let us know.

Allan, Jane, Jim, Julie & Lauren (Trustees)